



How SirsiDynix is Supporting You During the Pandemic and Beyond

Berit Nelson | Chief Product Officer



Future Library Trends

Guide SirsiDynix Support and
Development Priorities

- Proactive Customer Engagement
 - Support Center, Customer Tools
- Flexibility of Solution
 - Hosting and Services Options
 - Web Services, APIs, Consulting Services
 - Symphony DataControl
 - BLUEcloud Staff Clients
- Proactive Community Engagement
 - Community Engagement Platform

Future Library Trends

Guide SirsiDynix Support and
Development Priorities

- Focus on increasing eResource value
 - CLOUDsource OA
 - BLUEcloud Course Lists
 - Electronic Resources Central (eRC)
- Library-as-an-Experience and Mobile
 - Enterprise
 - BLUEcloud Mobile
 - Mobile Self Check
 - Curbside Pickup
- Decision Support and Analytics
 - Community Engagement Platform
 - BLUEcloud Analytics

A group of four business professionals (three men and one woman) are gathered around a wooden conference table in a bright, modern office. They are all looking intently at a tablet computer held by one of the men. The woman on the left has curly hair and is wearing a light-colored top. The man next to her is wearing a light blue shirt. The woman in the center is wearing a dark top. The man on the right is wearing a light blue shirt. There are glasses of water and papers on the table. The background shows large windows and indoor plants.

Customer Engagement

Enhancement Request Forum

Community > Enhancement Request Forum

Enhancement Request Forum

+ Add Enhancement Request

Search Number Forum Topic Category Req Status JIRA Status Archived

Title	Forum	Status	Created	Comment	Views	Com	Votes	Avg	Score	Vote
Delete at copy level (81659)	BLUEcloud Staff Clients	JIRA - Done	08 Apr 2016	07 May 2020	224	4	32	2.7	15.9	
Have Notes show when patron barcode is scanned (73974)	Symphony	JIRA - Done	13 Dec 2006	21 Feb 2020	1,642	33	194	2.4	21.0	
Responsive Design for Enterprise (78089)	Enterprise / Portfolio	JIRA - Done	02 Oct 2014	24 Sep 2019	751	28	82	2.9	21.4	
Print total value of services on checkout receipt UNI-38423 (78002)	Symphony	JIRA - Done	17 Apr 2014	09 May 2019	394	9	31	2.2	12.9	
SIG Recommendations: Max checkouts across several item types (76024)	Symphony Consortia	JIRA - Done	10 Jul 2008	03 May 2019	296	11	24	2.3	13.0	
Configure and control in properties sounds for all alerts (75749)	Symphony	JIRA - Done	02 Mar 2008	01 May 2019	480	17	6	3.0	10.8	
Critical Need For More Granularity in Bill Reports (74619)	Symphony	JIRA - Done	09 Aug 2005	13 Feb 2019	338	15	30	2.4	14.4	
Auto-renewals (78177)	Horizon	JIRA - Done	29 Jan 2015	19 Apr 2018	380	11	13	2.4	11.2	
Expire available holds and closed dates (77359)	Symphony	JIRA - Done	12 Aug 2010	03 Apr 2018	602	11	66	2.6	18.3	
Ability to turn off "Current Item" function (78450)	MobileCirc	JIRA - Done	07 Mar 2017	26 Mar 2018	164	4	16	1.4	7.2	
My Account - Email Change (77499)	Enterprise / Portfolio	JIRA - Done	18 Jan 2012	23 Mar 2018	513	18	62	2.6	18.2	
User Categories in the User Data Set (78306)	BLUEcloud Analytics	JIRA - Done	14 Feb 2016	29 Jan 2018	250	13	39	2.5	16.0	
Display current release information (78295)	BLUEcloud Central	JIRA - Done	01 Feb 2016	20 Oct 2017	178	5	25	2.2	12.6	

Strategic Partner Program

[View](#)

[Revisions](#)

We are better working together!

Have you considered joining the SirsiDynix Strategic Partner Program (SPP)?

To learn more about the advantages of being involved in the SPP, see the PowerPoint presentation *Strength in Connections Customer Participation Opportunities at SirsiDynix with SPP Beta Pilot Testing* given by Rachel Bowell, SirsiDynix Release Manager, at COSUGI 2019.

Upcoming and current Strategic Partner Program cycles include:

- BLUEcloud Mobile Development SPP
- Horizon Development SPP
- Symphony Development SPP
- Enterprise/Portfolio Development SPP
- BLUEcloud Cataloging
- BLUEcloud Circulation
- BLUEcloud Analytics Information Central and BLUEcloud Analytics Report Community
- BLUEcloud Mobile Circulation
- BLUEcloud Lists
- BLUEcloud Acquisitions
- Horizon/Enterprise Discussion
- RDA Collaboration and Discussion
- General Documentation Initiative
- eResource Central Development SPP (Coming in late 2019)



To join or learn more about the SirsiDynix Strategic Partner Program, please send an e-mail to spp@sirsidynix.com.

Strategic Partner Program: 2020

18 Topics

2500+ participants

4 Pilot Cycles/36 Customers

3 Beta Cycles/20 Customers



Product Releases

We know that you're always planning for the future. With the Product Release page you can learn about what's coming up for the products that matter to you. Keeping things flexible allows us to better adapt to your needs, so these timelines might shift. But when that happens, you can always come back to this page for the most up-to-date information.

BLUEcloud Central

Release Cadence: **Approx. every 2 months**
Next Planned Release: **May 2020**

[Learn more on the BLUEcloud Central product page on the SDSC](#)

Symphony

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **July 2020**

[Learn more on the Symphony product page on the SDSC](#)

Horizon

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q2 2020**

[Learn more on the Horizon product page on the SDSC](#)

ILS Web Services

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q4 2020**

[Learn more on the ILS Web Services product page on the SDSC](#)

Enterprise

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q4 2020**

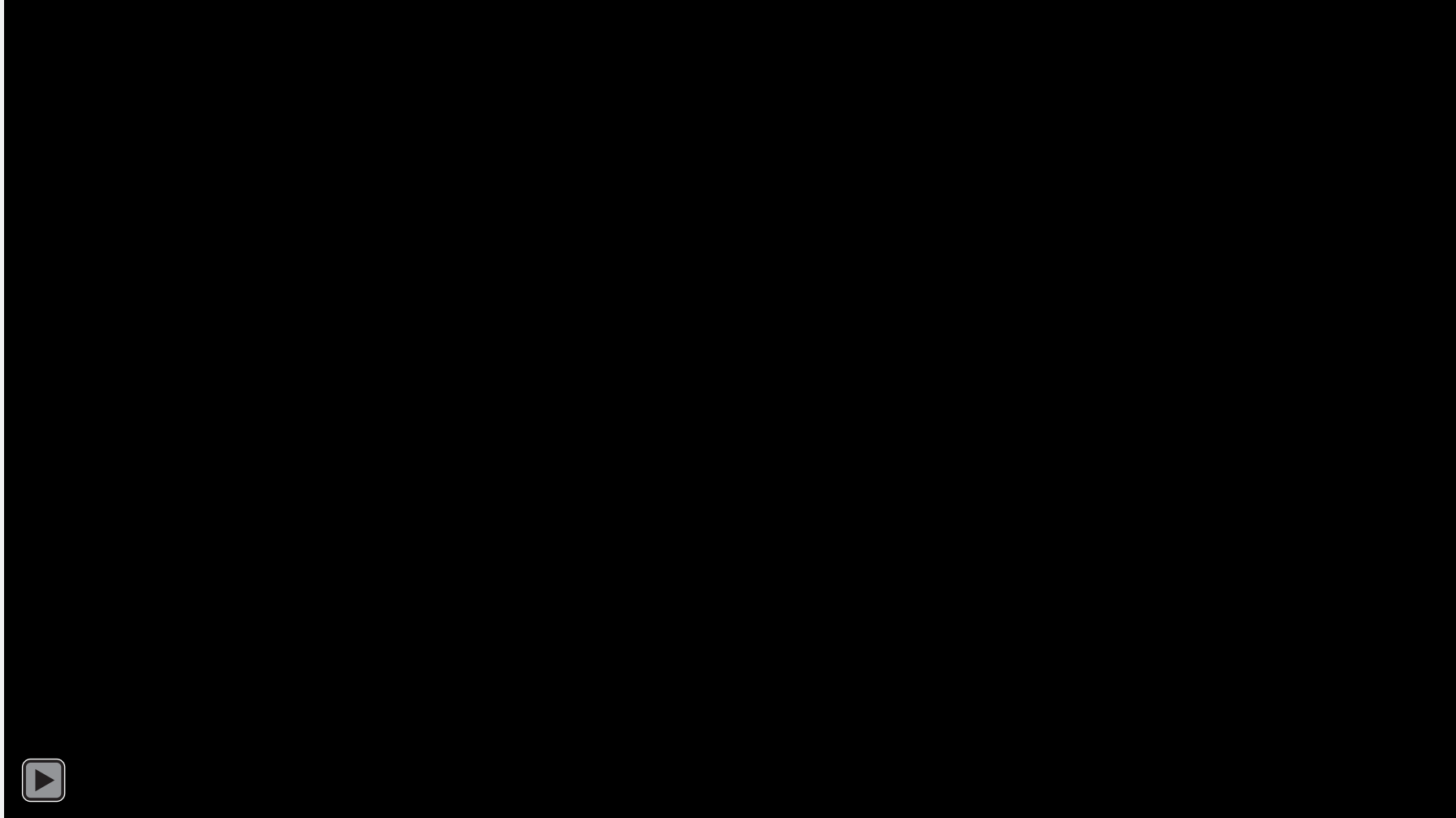
[Learn more on the Enterprise product page on the SDSC.](#)

SymphonyWeb

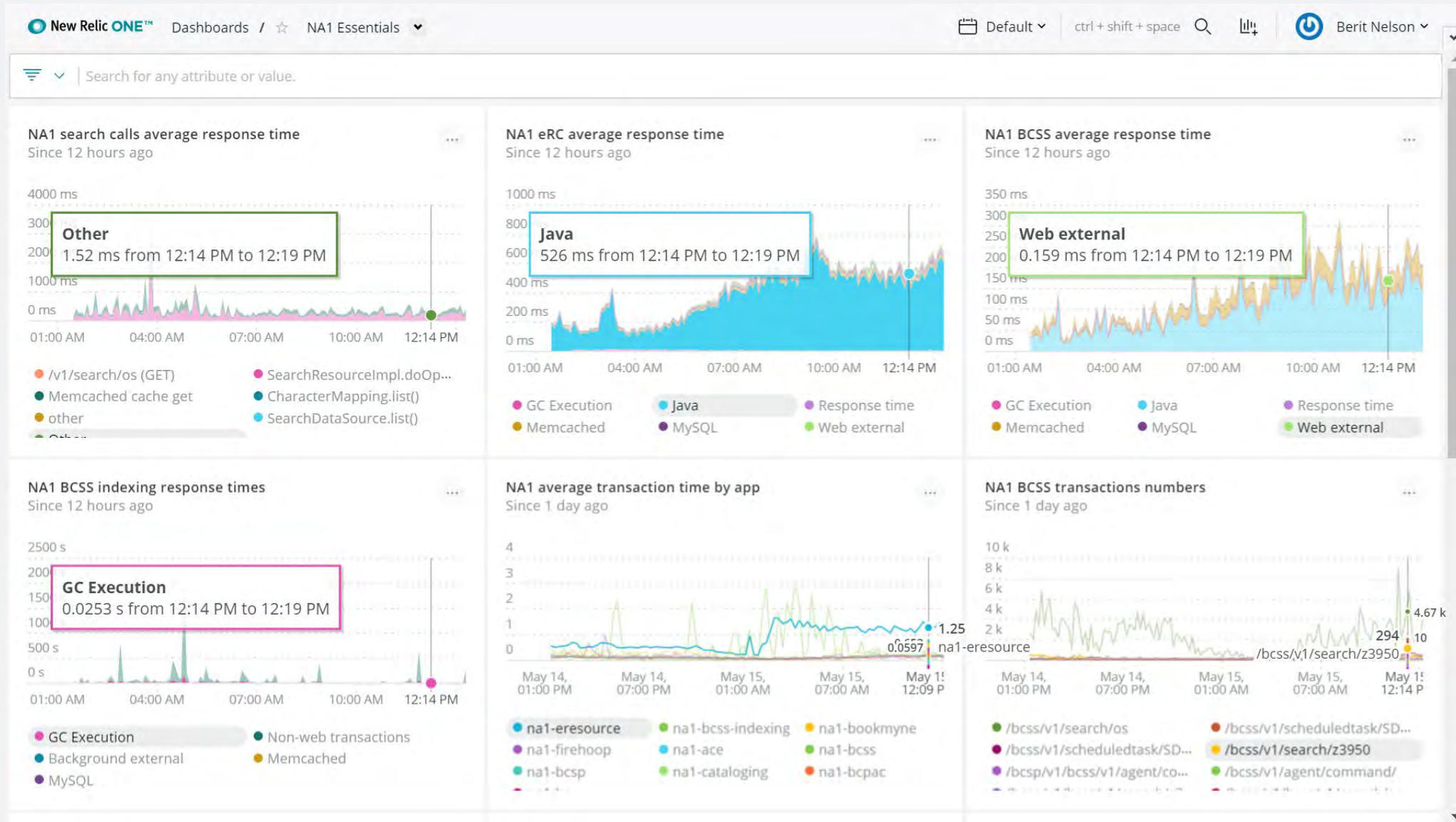
Release Cadence: **Releases with Symphony**
Next Planned Release: **July 2020**

[Learn more on the SymphonyWeb product page on the SDSC.](#)

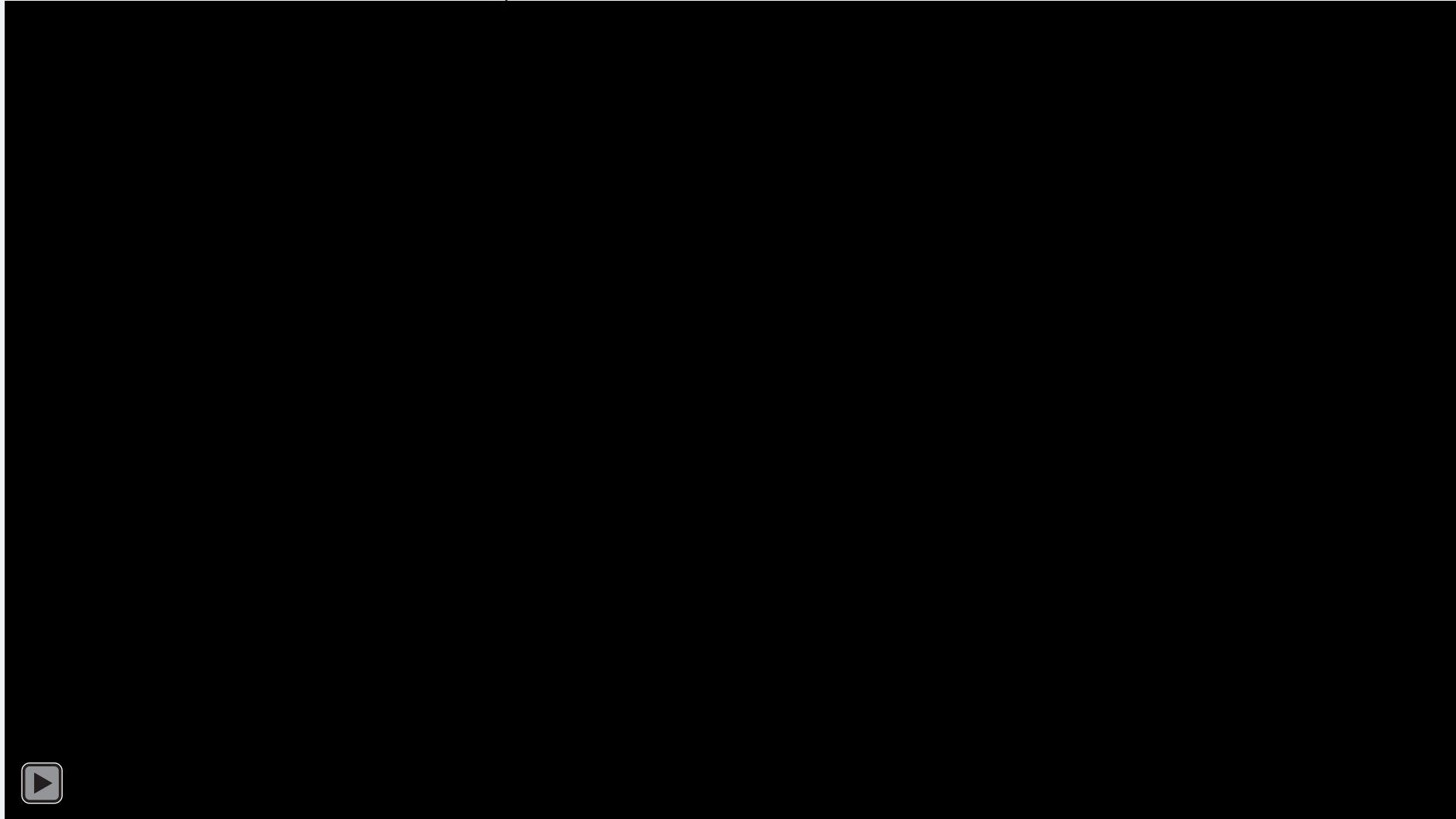
Manage Upgrades via our Award Winning Support Portal



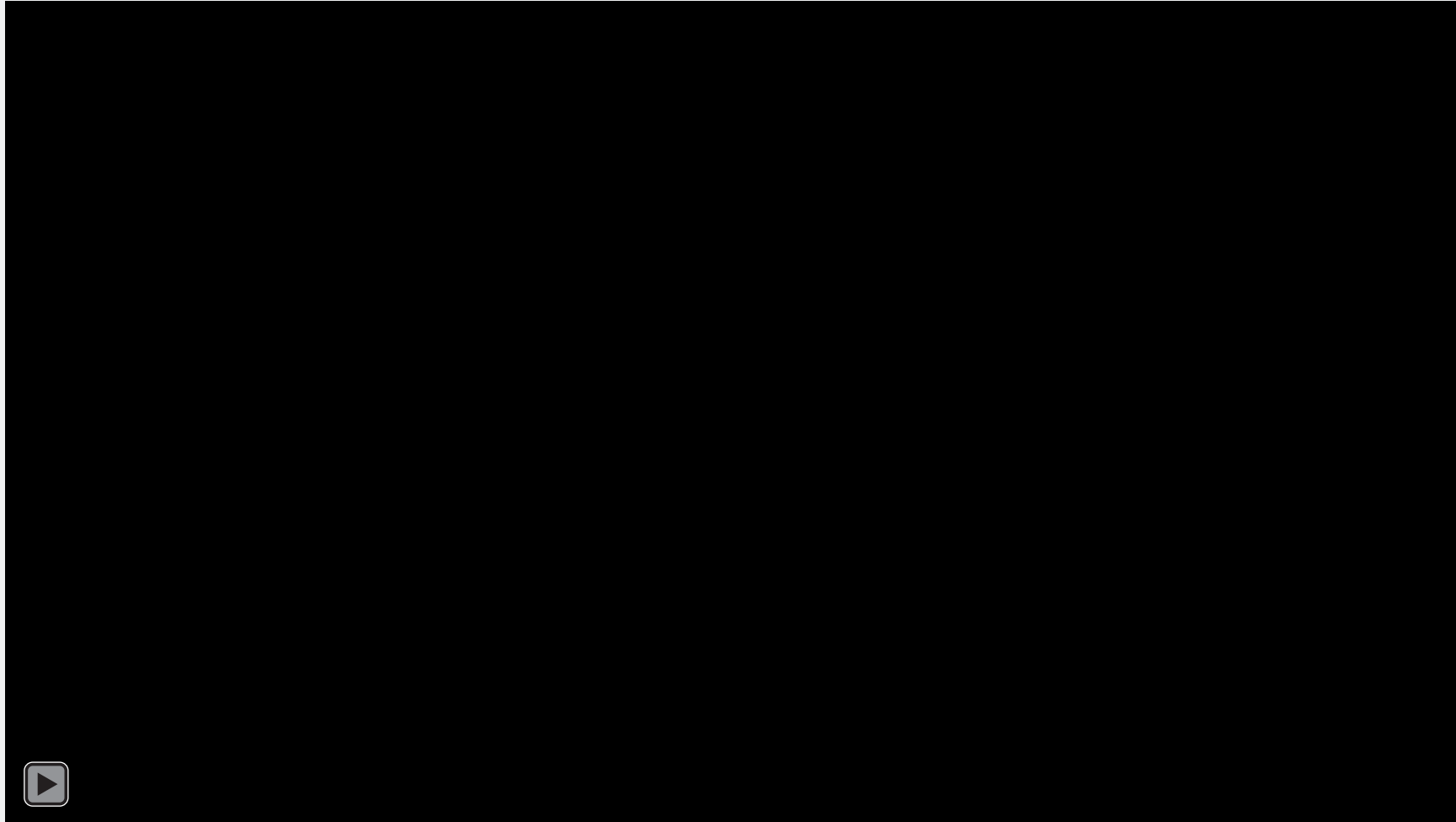
State of the art system monitoring



Extend Your System



Do More, More Easily: Symphony DataControl





BLUEcloud Staff Clients

Web-based

Multi-tenant

Bi-monthly updates

Move at your own pace

BLUEprints ease the way



SirsiDynix BLUEprints

BLUEcloud Acquisitions: Setting up EDIFACT

Did you know?

BLUEcloud Acquisitions is offering an EDIFACT framework enabling libraries to begin communicating basic orders using vendor supported standardized protocol. Library staff will need to work with vendors to identify information for fields: Type (FTP, FTPS, or SFTP), Username, Password, Hostname, Server Directory, File extension override (default is ".ord"), and File prefix (if any).

Setting up EDIFACT

- To set the vendor SAN or GLN:
- Select > the vendor you wish to set up or modify EDIFACT support for
 - Click > General Settings tab to edit

1

2

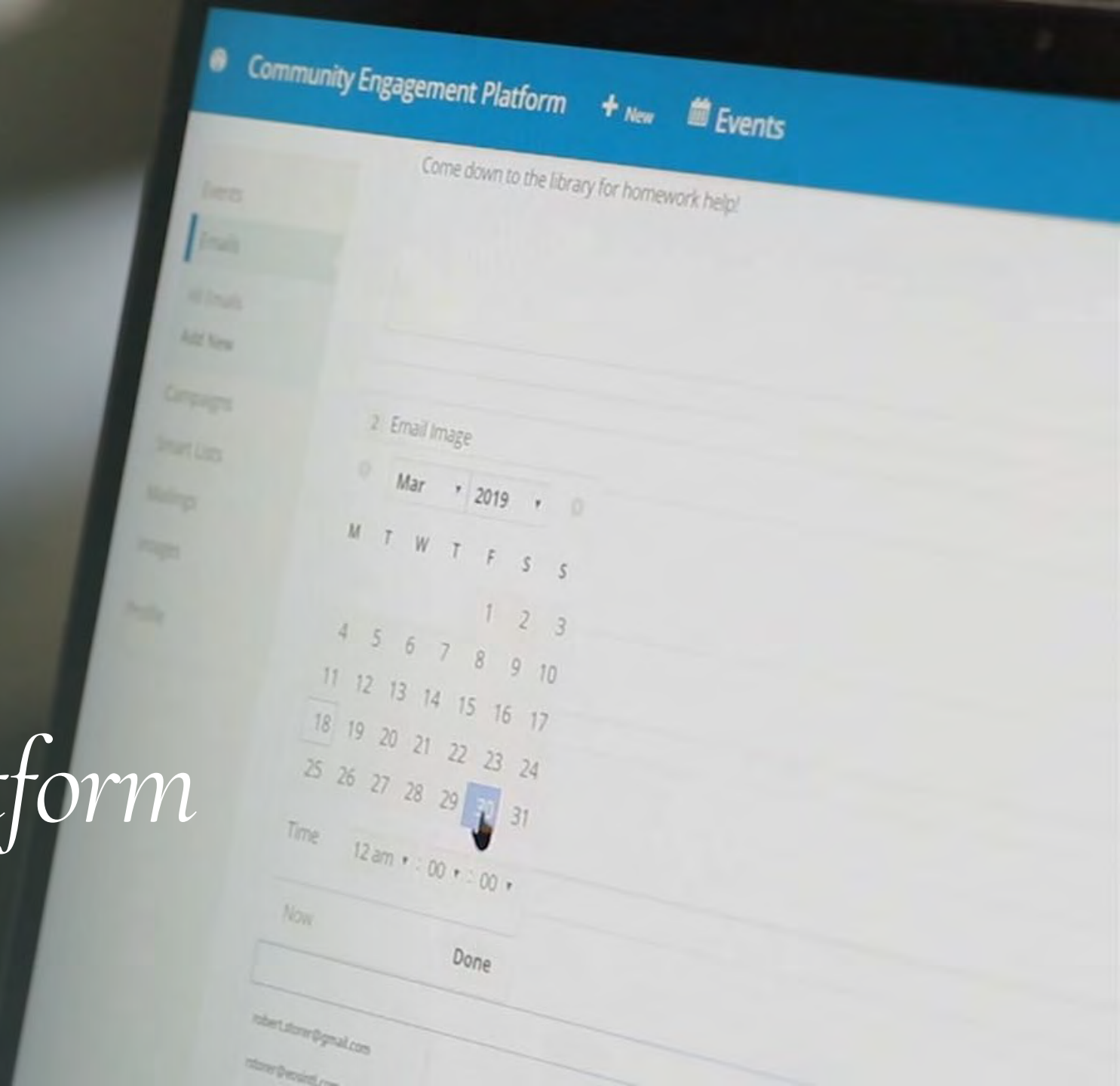
3

4

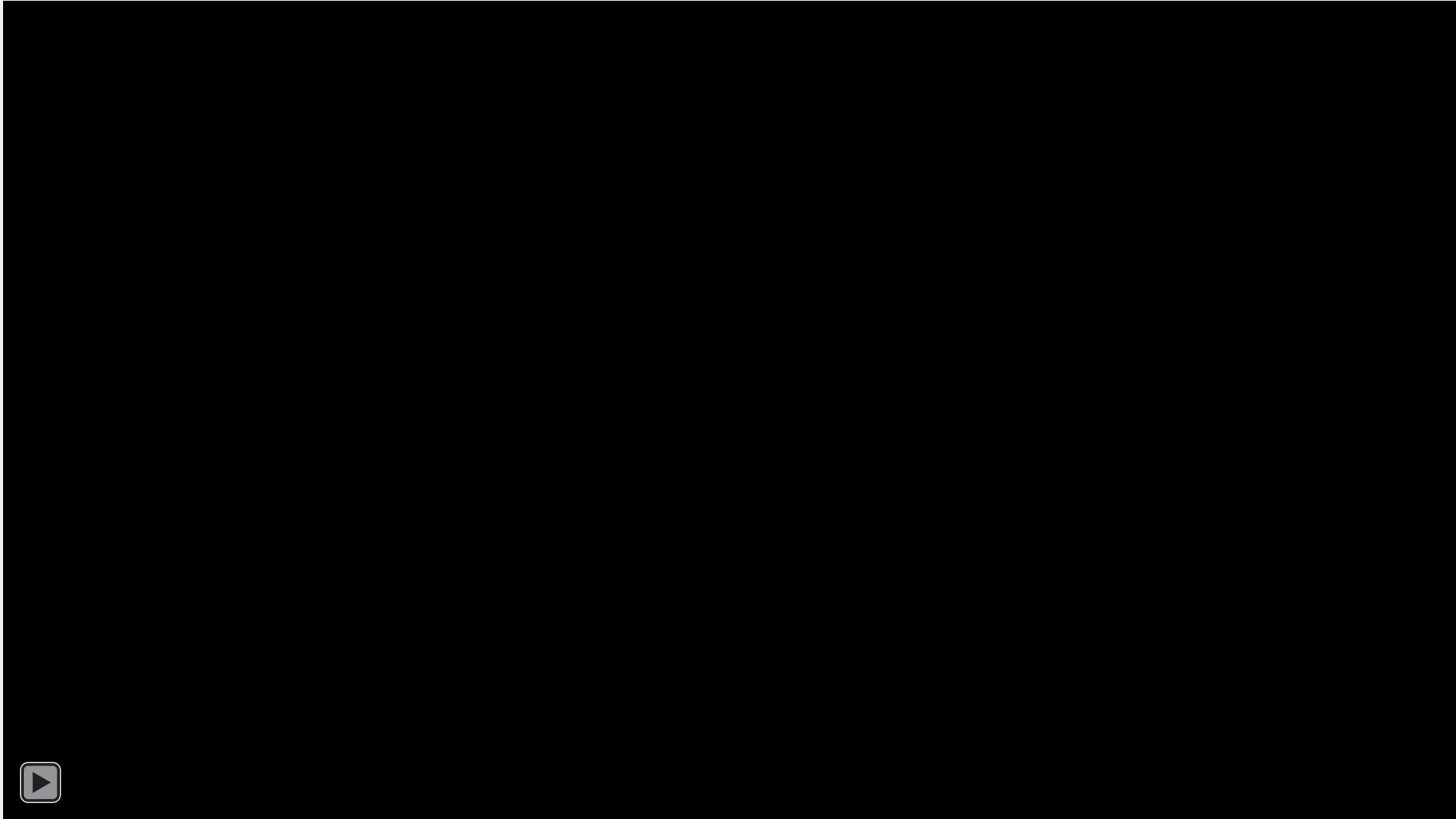
- Fill in the vendor's SAN or GLN in the appropriate field
- Click > Save

- To set the library SAN or GLN
- Navigate to Admin > Products > Acquisitions > Shared Policies > Addresses
 - Select the policy that will identify the billing address for orders
 - Fill in the SAN or GLN for the library
 - Click > Save

Community Engagement Platform



From Event Calendars...



...to Designing, Executing, and Tracking Email Campaigns...

The screenshot displays the 'Summit Library' Community Engagement Platform dashboard. The top navigation bar includes 'Summit Library', '+ New', 'Events', and a user profile for 'Howdy, Marketing'. A sidebar on the left lists 'Dashboard', 'Reports', 'Emails', 'Events', 'Media', and 'User'. The main content area features a 'Welcome to Community Engagement Platform' header with a 'GET STARTED' section containing 'Create Event', 'Create Email', and 'View Reports' buttons. Below this are two report sections: 'EVENT & EMAIL REPORTS' and 'UPCOMING'. The 'EVENT & EMAIL REPORTS' section is divided into 'EMAILS' and 'EVENTS' metrics for 'THIS YEAR'. The 'EMAILS' report shows a flow: 6,284 EMAILS SENT, 5,804 DELIVERED, 73% OPENED, and 21% CLICKED. The 'EVENTS' report shows a flow: 5,403 INVITES SENT, 1,000,110 PAGE VIEWS, 2,000 REGISTERED, and 500 ATTENDED. The 'UPCOMING' section lists three email campaigns: 'Event Reminder for: Food Around the World' (9:00 AM, List: Adults w/children), 'Newsletter for December' (10:00 AM, List: All Library Members), and 'Happy Birthday!' (11:00 AM, List: April Birthdays). Below the 'UPCOMING' section, two event slots are visible: 'Learn How to Code!' (8:00 AM - 10:00 AM, Location: Serving Benton) and 'Don't Miss Out! Food Around the World' (9:15 AM - 9:45 AM).

Summit Library + New Events Howdy, Marketing

Dashboard Reports Emails Events Media User

Welcome to
Community Engagement Platform

GET STARTED
What do you want to do?

Create Event Create Email View Reports

EVENT & EMAIL REPORTS

EMAILS THIS YEAR

6,284 EMAILS SENT > 5,804 DELIVERED > 73% OPENED > 21% CLICKED

EVENTS THIS YEAR

5,403 INVITES SENT > 1,000,110 PAGE VIEWS > 2,000 REGISTERED > 500 ATTENDED

UPCOMING

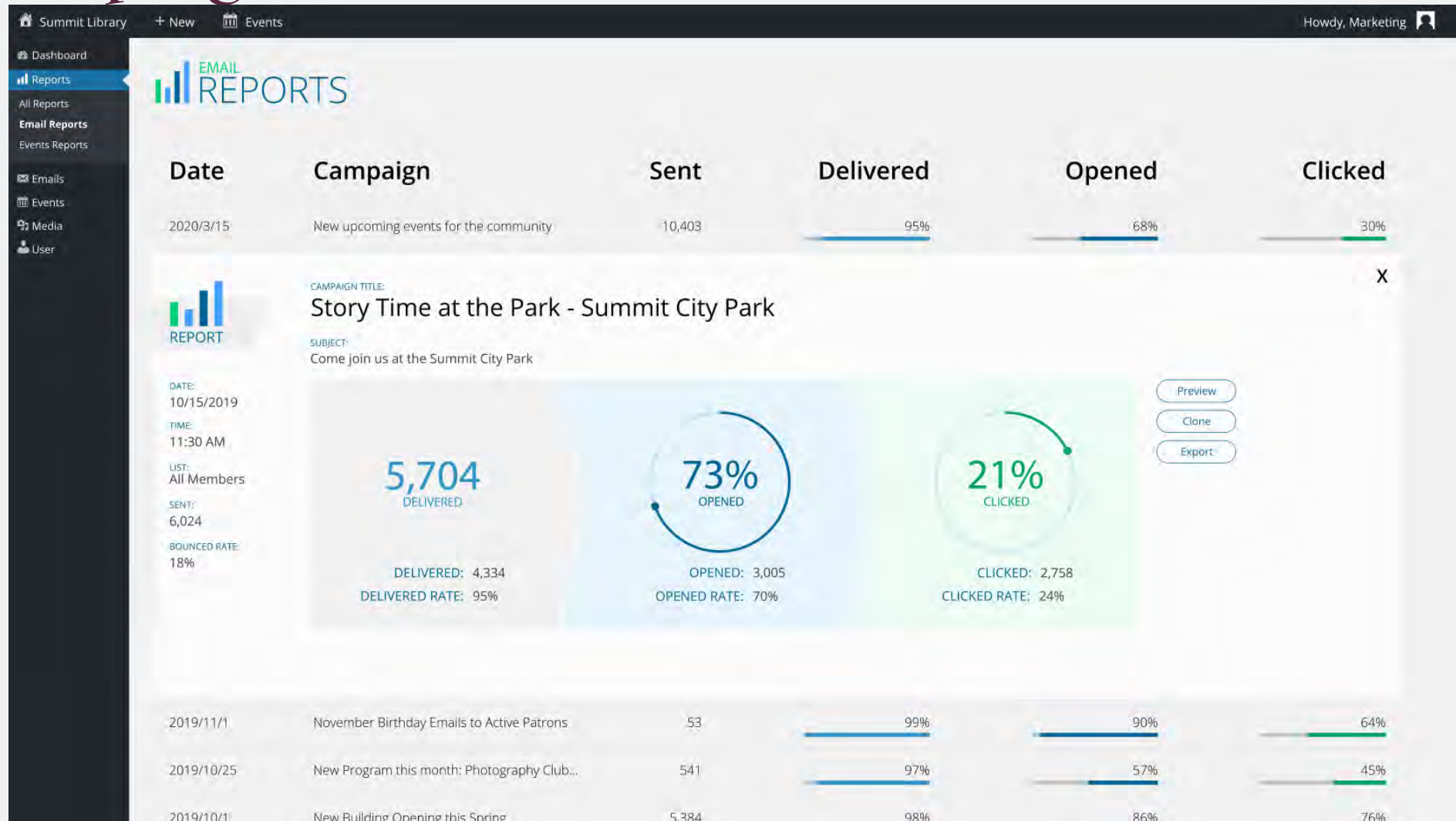
EMAILS TODAY

- 9:00 AM Event Reminder for: Food Around the World
List: Adults w/children
- 10:00 AM Newsletter for December
List: All Library Members
- 11:00 AM Happy Birthday!
List: April Birthdays

EVENTS TODAY

- 8:00 AM - 10:00 AM
Learn How to Code!
Location: Serving Benton
- 9:15 AM - 9:45 AM
Don't Miss Out! Food Around the World

...to Designing, Executing, and Tracking Email Campaigns...



CloudSource OA

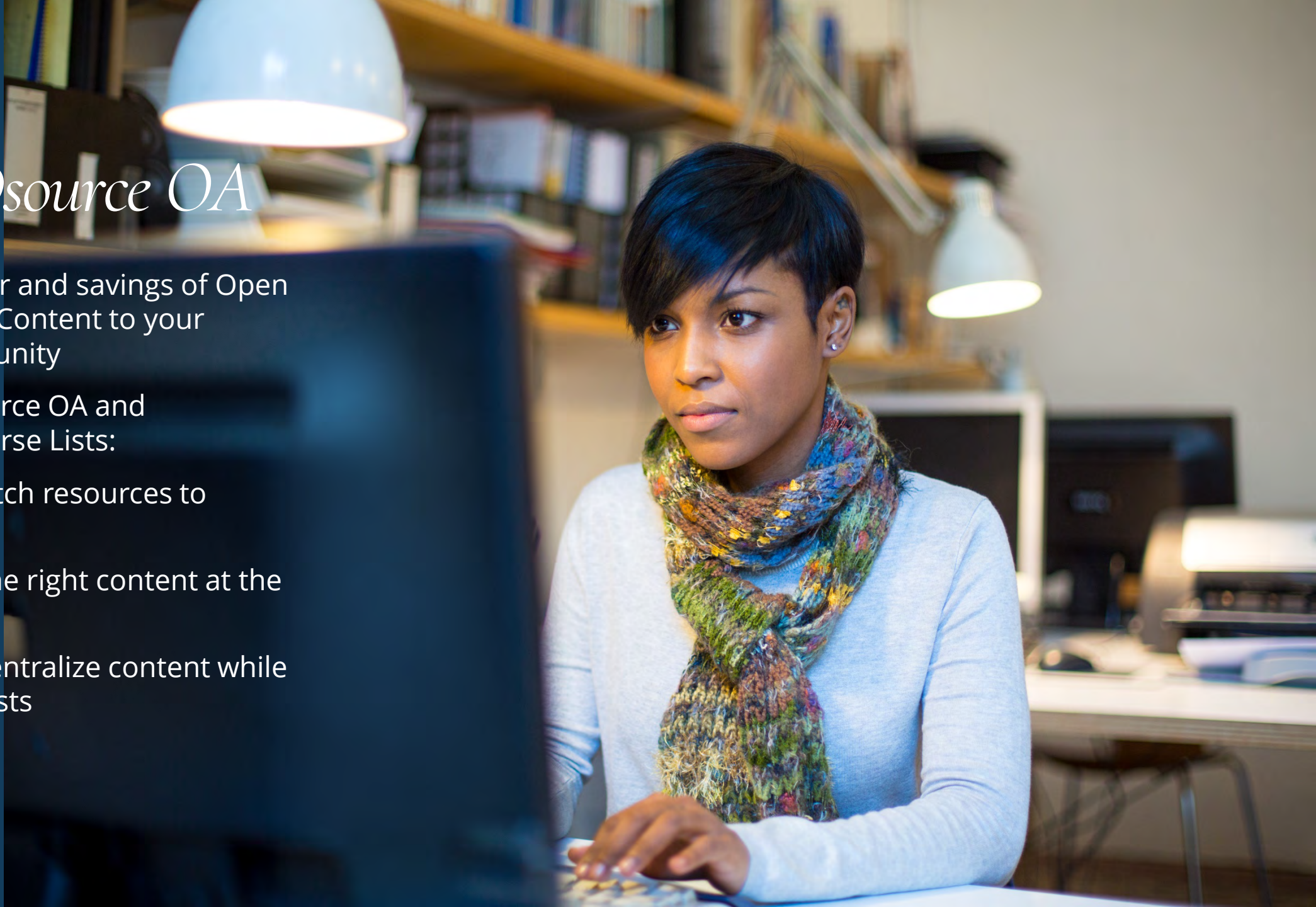


CLOUDsource OA

Bring the power and savings of Open Access Journal Content to your campus community

Use CLOUDsource OA and BLUEcloud Course Lists:

- Faculty: match resources to courses
- Students: the right content at the right price
- Libraries: centralize content while lowering costs



Discovery: Articles

SirsiDynix-curated
content from trusted
sources

Enhanced metadata

Hosted content (no
links)

My Lists

Citations

Browzine (if subscribed)



BLUEcloud Course Lists Bookmarklet

Captures references:

- Library catalogs and discovery tools
- Publisher sites and institutional repositories
- Across the Web

The screenshot shows a web browser window displaying a SpringerLink article titled "Drama in a Dramaturgical Society" by Lizzie Eldridge. The article is part of the book "Raymond Williams Now" (pp 71-88). The page includes an abstract and a download button for the chapter (18 downloads). A BLUEcloud Bookmarklet overlay is visible on the right side of the page, showing the article's metadata and a "Next item" button.

Menu Drama in a Dramaturgical Society × +

link.springer.com/chapter/10.1057/9780230373464_5

Add to My List Other stuff

SpringerLink

Raymond Williams Now pp 71-88 | Cite as

Drama in a Dramaturgical Society

Authors Authors and affiliations

Lizzie Eldridge

Chapter 18 Downloads

Abstract

Our present society, in ways it is merely painful to reiterate, obvious sense. Actions of a kind and scale that attract drama out in ways that leave us continually uncertain whether we a specific vocabulary of the dramatic mode — drama itself, and actors, performances, roles, images — is continually and con immense actions.¹

BLUEcloud Bookmarklet

Add to list

Drama in a Dramaturgical Society

Lizzie Eldridge
In *Raymond Williams Now*, 71–88. Palgrave Macmillan, London, 1997

URL https://link.springer.com/content/pdf/10.1057/9780230373464_5
DOI 10.1057/9780230373464_5

Edit

Matching items found in Crossref
[Check your library.](#)

Drama in a Dramaturgical Society

Eldridge, Lizzie
In *Raymond Williams Now*, 71–88. London: Palgrave Macmillan UK, 1997

URL http://link.springer.com/content/pdf/10.1057/9780230373464_5
DOI 10.1057/9780230373464_5
ISBN 9781349393466

Next item »

About...

BLUEcloud Course Lists

Students consume content in LTI-enabled Course Management Systems

Library and Faculty focus on student success



The screenshot displays a digital reading list interface. At the top, a blue header contains the text 'BLUEcloud Course Lists'. Below this is a search bar with the placeholder text 'Search this list' and a magnifying glass icon. The main content area is titled 'Theatre, Sociology and Everyday Life' and includes a 'Go to list builder' link. A brief course description follows: 'This course begins by examining the relationship between theatre and everyday life, and the emergence of sociological theory (dramaturgy) that uses theatre as a metaphor. From within this context, we will seek to understand twentieth century theatre through the lens of sociological theory and its implications for both drama and society.'

The list contains five items, each with a book cover image, title, author, and an 'Instructor Note':

- The Presentation of Self in Everyday Life** by Erving Goffman. Includes a 'Go to Book' button and an instructor note: 'In his text, Goffman analyses the structures of social encounters from the perspective of the dramatic performance. This is our core text for this class.'
- The Theatre and Its Double** by Antonin Artaud & Victor Corti. Includes a 'Go to Book' button and an instructor note: 'Though somewhat impenetrable to a modern audience, Artaud's collection of essays are a manifesto for a more realistic and radical theatre.'
- The social construction of reality : a treatise in the sociology of knowledge** by Berger, Peter L. (Peter Ludwig), 1929- & Luckmann, Thomas. Includes a 'Go to Book' button and a dropdown arrow.
- Life as Theater: A Dramaturgical Sourcebook** by Dennis Brissett & Charles Edgley. Includes a 'Go to Book' button.
- Drama in a Dramaturgical Society** by Lizzie Eldridge. Includes a 'Go to Item' button, a dropdown arrow, and a yellow tag indicating 'pages 71 - 88'.

Each item also has a 'Show more' link. A 'Sociological theory' category filter is visible between the second and third items.



Discovery Tools

Enterprise Mobile

Mobile CSS that adapts to mobile browsers

Reflect your branding & all customizations

Offer users the ability to use mobile theme, full website, or mobile app



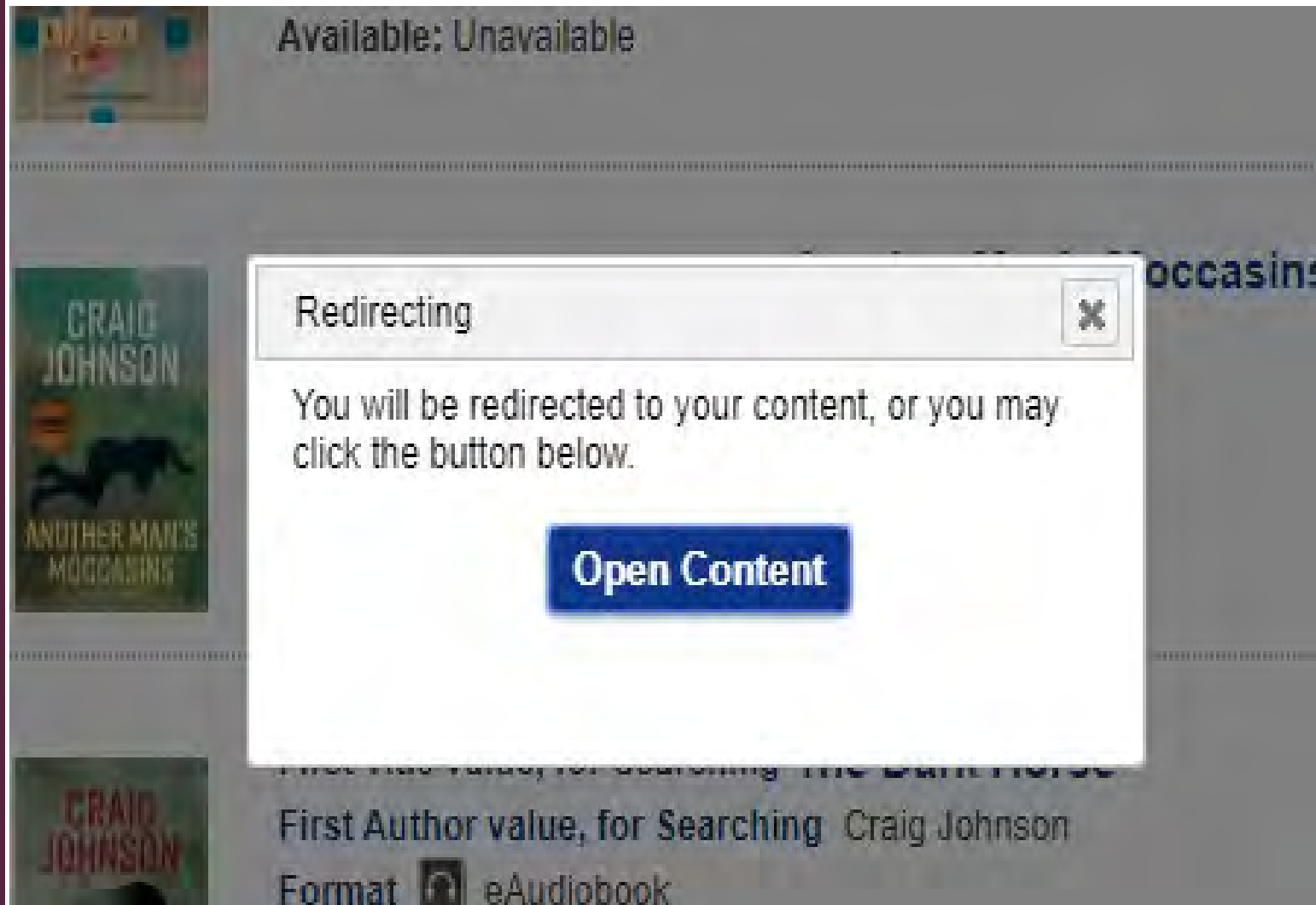
Electronic Resource Central

New interactions for RB Digital
and Overdrive Magazines

The screenshot displays a digital library interface. At the top, there's a navigation bar with 'Author' and 'Include Exclude' buttons. Below it, a list of authors is visible, including 'Conde Na', 'Hearst', 'Rodale, In', 'American', and 'Conde Na'. A 'Subject' filter is also present with options like 'Women', 'Computer', 'Home & G', 'Music', and 'Architectu'. The main content area shows a modal window titled 'Details for Car and Driver: Jun 30, 2019'. The modal contains a cover image of the magazine, a 'Like' button, and the following details: **Author:** Hearst, **Subject:** Automotive, **Description:** This magazine is for automobile enthusiasts interested in domestic and imported autos. Each issue contains road tests and features on performance, sports, international coverage of road race, stock and championship car events, technical reports, personalities and products. Road tests are conducted with electronic equipment by engineers and journalists and the results are an important part of the magazine's review section. **Publisher:** Hearst, **Period Date:** Jun 30, 2019, **Electronic Format:** RBDigital Magazine, **Issue Name:** May 31, 2019, **Issue Format:** RBDigital Magazine, **Available:** Unlimited. At the bottom of the modal, a row of magazine covers is shown with dates: Sep 30, 2019; Aug 31, 2019; Jul 31, 2019; Jun 30, 2019; May 31, 2019; Apr 30, 2019; Mar 31, 2019; Feb 28, 2019.

Electronic Resource Central

New links that take users directly
to content for many of our
supported vendors




Available: Unavailable

CRAID JOHNSON
ANOTHER MAN'S MODESTY

Redirecting ✕

You will be redirected to your content, or you may click the button below.

[Open Content](#)

First Author value, for Searching Craig Johnson
Format  eAudiobook

BC Mobile – 2020 Enhancements

Self checkout - RFID and non-RFID

Books by Mail (Symphony) support

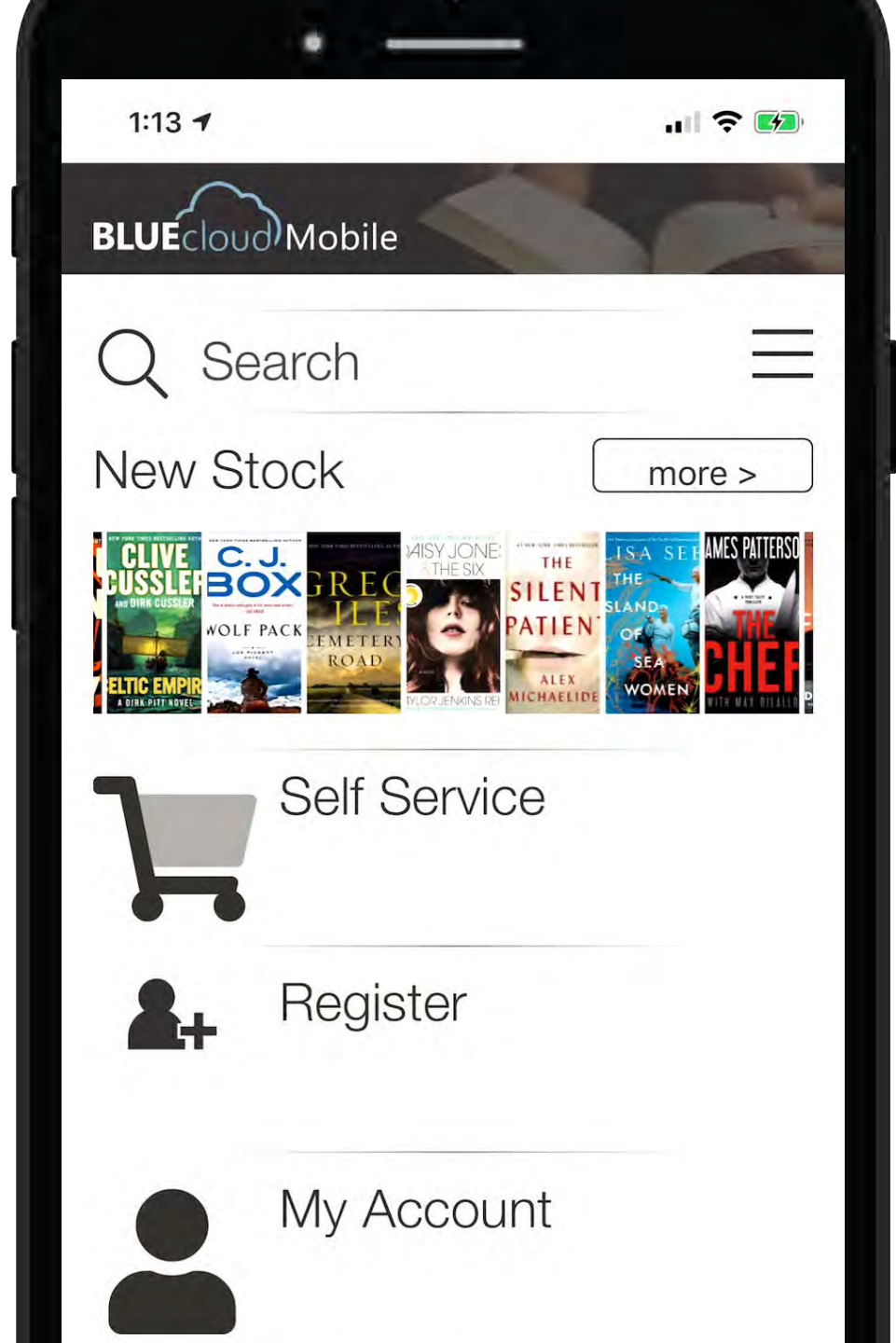
RBdigital Magazine (formerly Zinio) magazine support

Curbside Pickup

General My Account improvements - (Separate digital & physical items, visual indicator of available holds and overdue items, etc.)

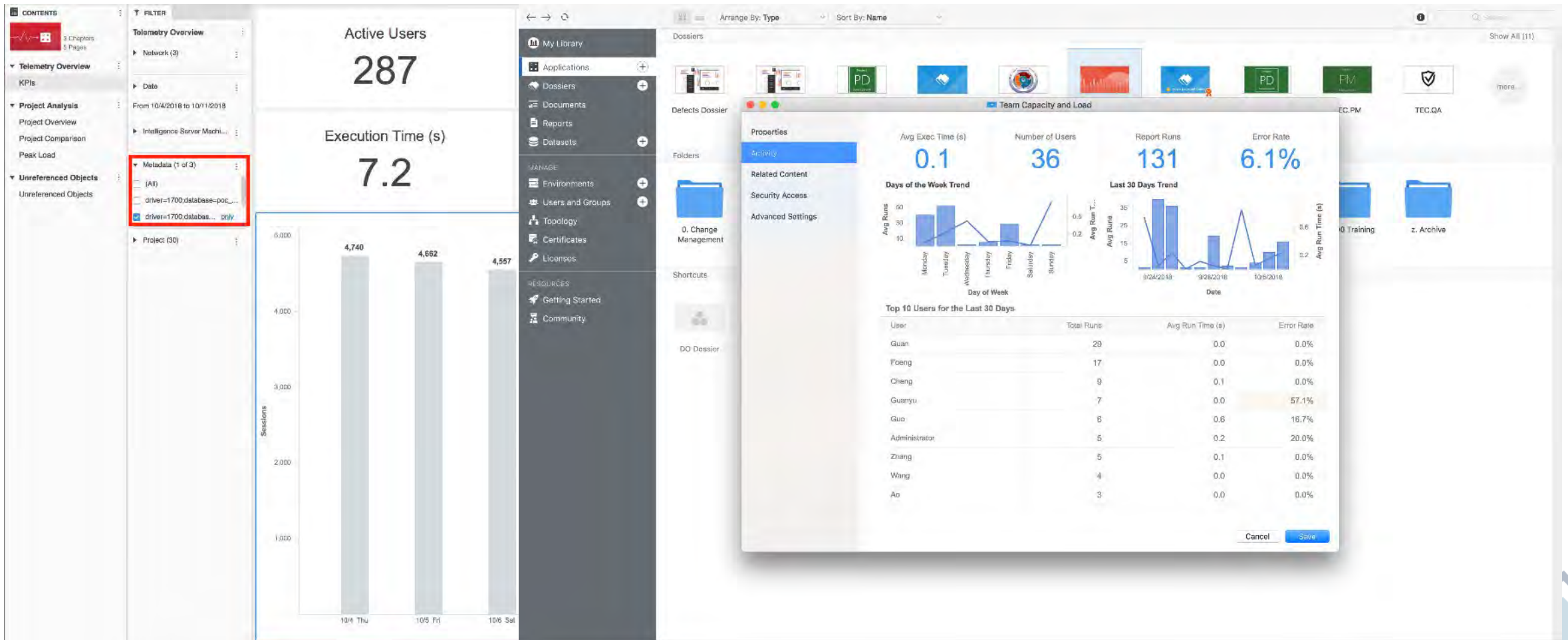
Additional payment options - Apple/Google and Paypal

Beacons





Platform Analytics



Mapping Visualizations





*Building products to
meet your needs...today*

Customer Interaction

Flexibility and Extensibility

*Proactive Community
Engagement*

*Discoverability and value of
eResources*

Mobile

*Agility to meeting changing
needs ...now*



Questions?

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