SIRSIDYNIX Connections SUMMIT

How SirsiDynix is Supporting You During the Pandemic and Beyond

Berit Nelson| Chief Product Officer

Future Library Trends

Guide SirsiDynix Support and Development Priorities

- Proactive Customer Engagement
  - Support Center, Customer Tools
- Flexibility of Solution
  - Hosting and Services Options
  - Web Services, APIs, Consulting Services
  - Symphony DataControl
  - BLUEcloud Staff Clients
- Proactive Community Engagement
  - Community Engagement Platform

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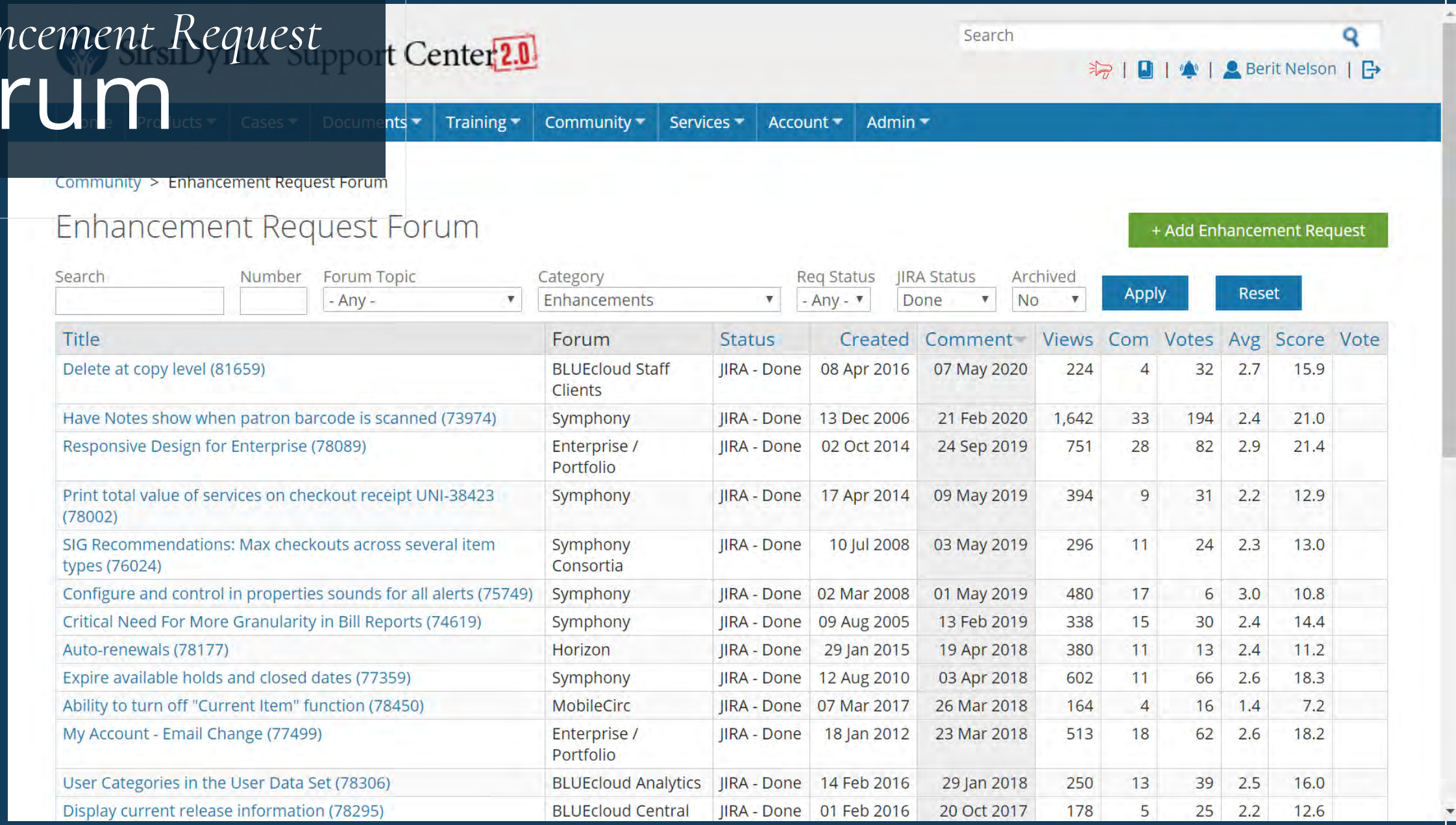
Future Library Trends

Guide SirsiDynix Support and Development Priorities

- Focus on increasing eResource value
  - CLOUDsource OA
  - BLUEcloud Course Lists
  - Electronic Resources Central (eRC)
- Library-as-an-Experience and Mobile
  - Enterprise
  - BLUEcloud Mobile
  - Mobile Self Check
  - Curbside Pickup
- Decision Support and Analytics
  - Community Engagement Platform
  - BLUEcloud Analytics

Customer Engagement

Enhancement Request Forum



Title	Forum	Status	Created	Comment	Views	Com	Votes	Avg	Score	Vote
Delete at copy level (81659)	BLUEcloud Staff Clients	JIRA - Done	08 Apr 2016	07 May 2020	224	4	32	2.7	15.9	
Have Notes show when patron barcode is scanned (73974)	Symphony	JIRA - Done	13 Dec 2006	21 Feb 2020	1,642	33	194	2.4	21.0	
Responsive Design for Enterprise (78089)	Enterprise / Portfolio	JIRA - Done	02 Oct 2014	24 Sep 2019	751	28	82	2.9	21.4	
Print total value of services on checkout receipt UNI-38423 (78002)	Symphony	JIRA - Done	17 Apr 2014	09 May 2019	394	9	31	2.2	12.9	
SIG Recommendations: Max checkouts across several item types (76024)	Symphony Consortia	JIRA - Done	10 Jul 2008	03 May 2019	296	11	24	2.3	13.0	
Configure and control in properties sounds for all alerts (75749)	Symphony	JIRA - Done	02 Mar 2008	01 May 2019	480	17	6	3.0	10.8	
Critical Need For More Granularity in Bill Reports (74619)	Symphony	JIRA - Done	09 Aug 2005	13 Feb 2019	338	15	30	2.4	14.4	
Auto-renewals (78177)	Horizon	JIRA - Done	29 Jan 2015	19 Apr 2018	380	11	13	2.4	11.2	
Expire available holds and closed dates (77359)	Symphony	JIRA - Done	12 Aug 2010	03 Apr 2018	602	11	66	2.6	18.3	
Ability to turn off "Current Item" function (78450)	MobileCirc	JIRA - Done	07 Mar 2017	26 Mar 2018	164	4	16	1.4	7.2	
My Account - Email Change (77499)	Enterprise / Portfolio	JIRA - Done	18 Jan 2012	23 Mar 2018	513	18	62	2.6	18.2	
User Categories in the User Data Set (78306)	BLUEcloud Analytics	JIRA - Done	14 Feb 2016	29 Jan 2018	250	13	39	2.5	16.0	
Display current release information (78295)	BLUEcloud Central	JIRA - Done	01 Feb 2016	20 Oct 2017	178	5	25	2.2	12.6	

Strategic Partner Program: 2020

18 Topics

2500+ participants

4 Pilot Cycles/36 Customers

3 Beta Cycles/20 Customers

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Strategic Partner Program

View | Revisions

We are better working together!

Have you considered joining the SirsiDynix Strategic Partner Program (SPP)?

To learn more about the advantages of being involved in the SPP, see the PowerPoint presentation *Strength in Connections Customer Participation Opportunities at SirsiDynix with SPP Beta Pilot Testing* given by Rachel Bowell, SirsiDynix Release Manager, at COSUGI 2019.

Upcoming and current Strategic Partner Program cycles include:

- BLUEcloud Mobile Development SPP
- Horizon Development SPP
- Symphony Development SPP
- Enterprise/Portfolio Development SPP
- BLUEcloud Cataloging
- BLUEcloud Circulation
- BLUEcloud Analytics Information Central and BLUEcloud Analytics Report Community
- BLUEcloud Mobile Circulation
- BLUEcloud Lists
- BLUEcloud Acquisitions
- Horizon/Enterprise Discussion
- RDA Collaboration and Discussion
- General Documentation Initiative
- eResource Central Development SPP (Coming in late 2019)

To join or learn more about the SirsiDynix Strategic Partner Program, please send an e-mail to spp@sirsidynix.com.

Product Releases

We know that you're always planning for the future. With the Product Release page you can learn about what's coming up for the products that matter to you. Keeping things flexible allows us to better adapt to your needs, so these timelines might shift. But when that happens, you can always come back to this page for the most up-to-date information.

BLUEcloud Central

Release Cadence: **Approx. every 2 months**
Next Planned Release: **May 2020**

Learn more on the BLUEcloud Central product page on the SDSC

Symphony

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **July 2020**

Learn more on the Symphony product page on the SDSC

Horizon

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q2 2020**

Learn more on the Horizon product page on the SDSC

ILS Web Services

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q4 2020**

Learn more on the ILS Web Services product page on the SDSC

Enterprise

Release Cadence: **Approx. every 6-12 months**
Next Planned Release: **Q4 2020**

Learn more on the Enterprise product page on the SDSC.

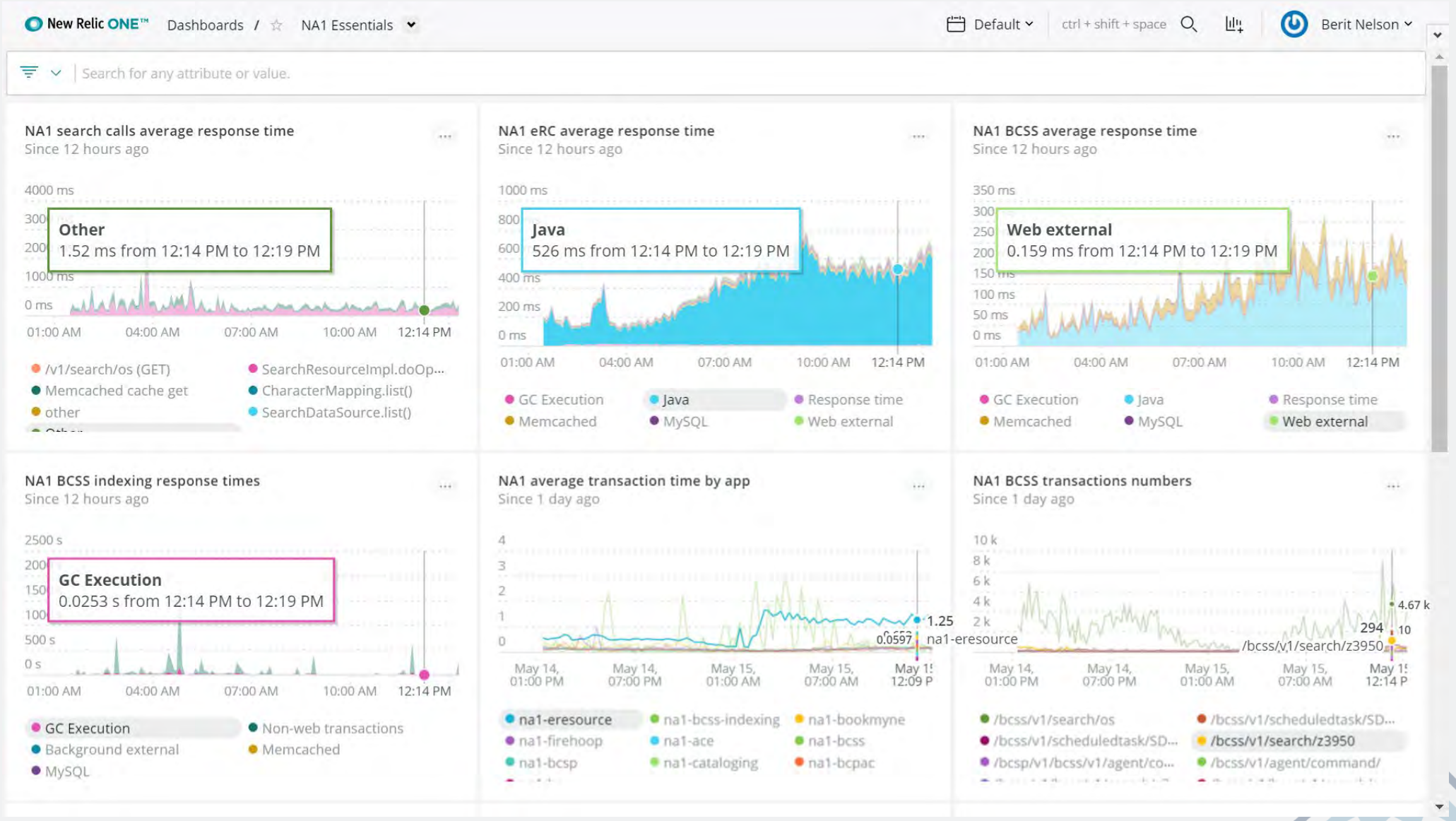
SymphonyWeb

Release Cadence: **Releases with Symphony**
Next Planned Release: **July 2020**

Learn more on the SymphonyWeb product page on the SDSC.

Manage Upgrades via our Award Winning Support Portal

State of the art system monitoring



Extend Your System

Do More, More Easily: Symphony DataControl

BLUEcloud Staff Clients

Web-based

Multi-tenant

Bi-monthly updates

Move at your own pace

BLUEprints ease the way

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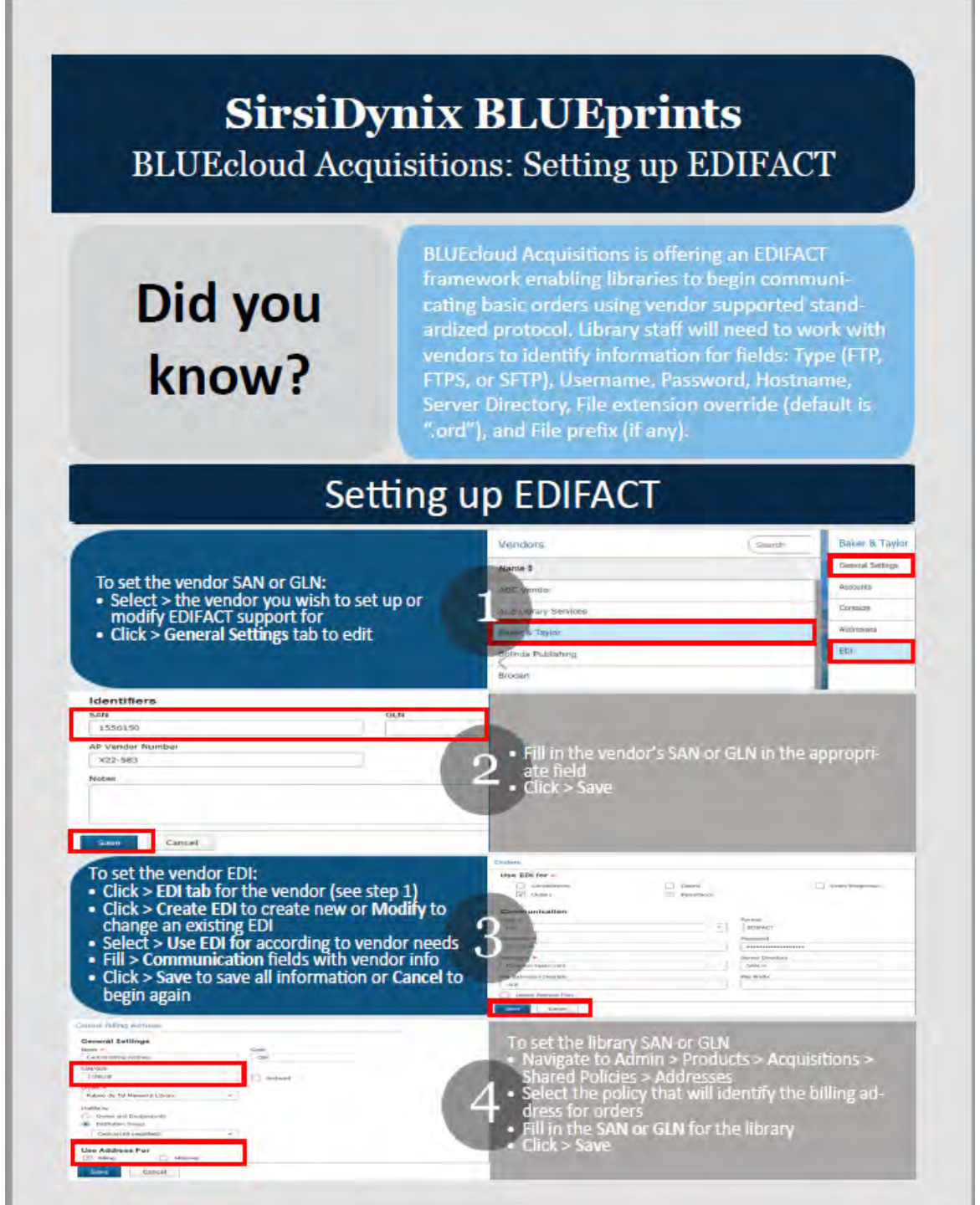
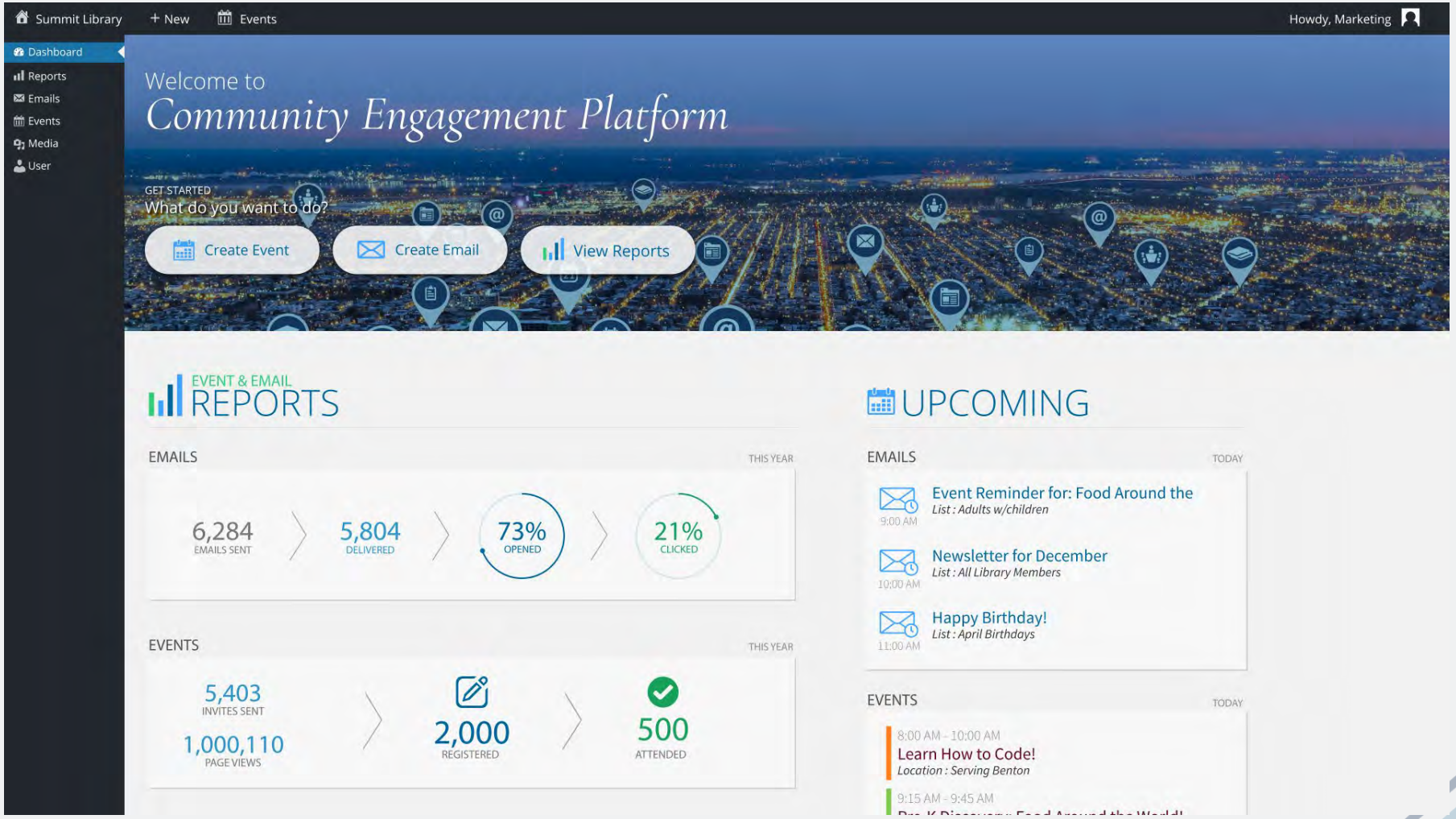


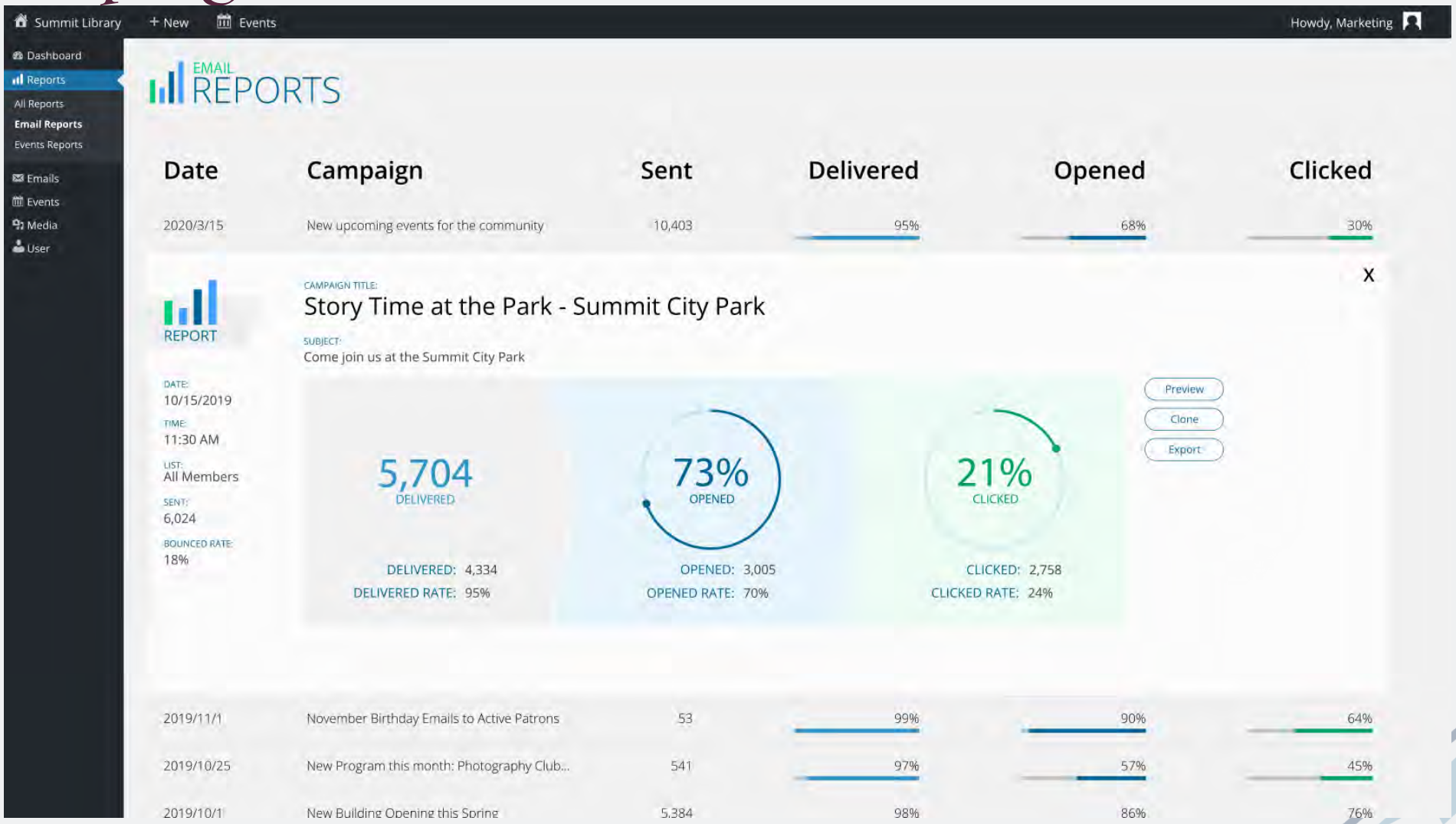
Community Engagement Platform

From Event Calendars…

...to Designing, Executing, and Tracking Email Campaigns...



...to Designing, Executing, and Tracking Email Campaigns...



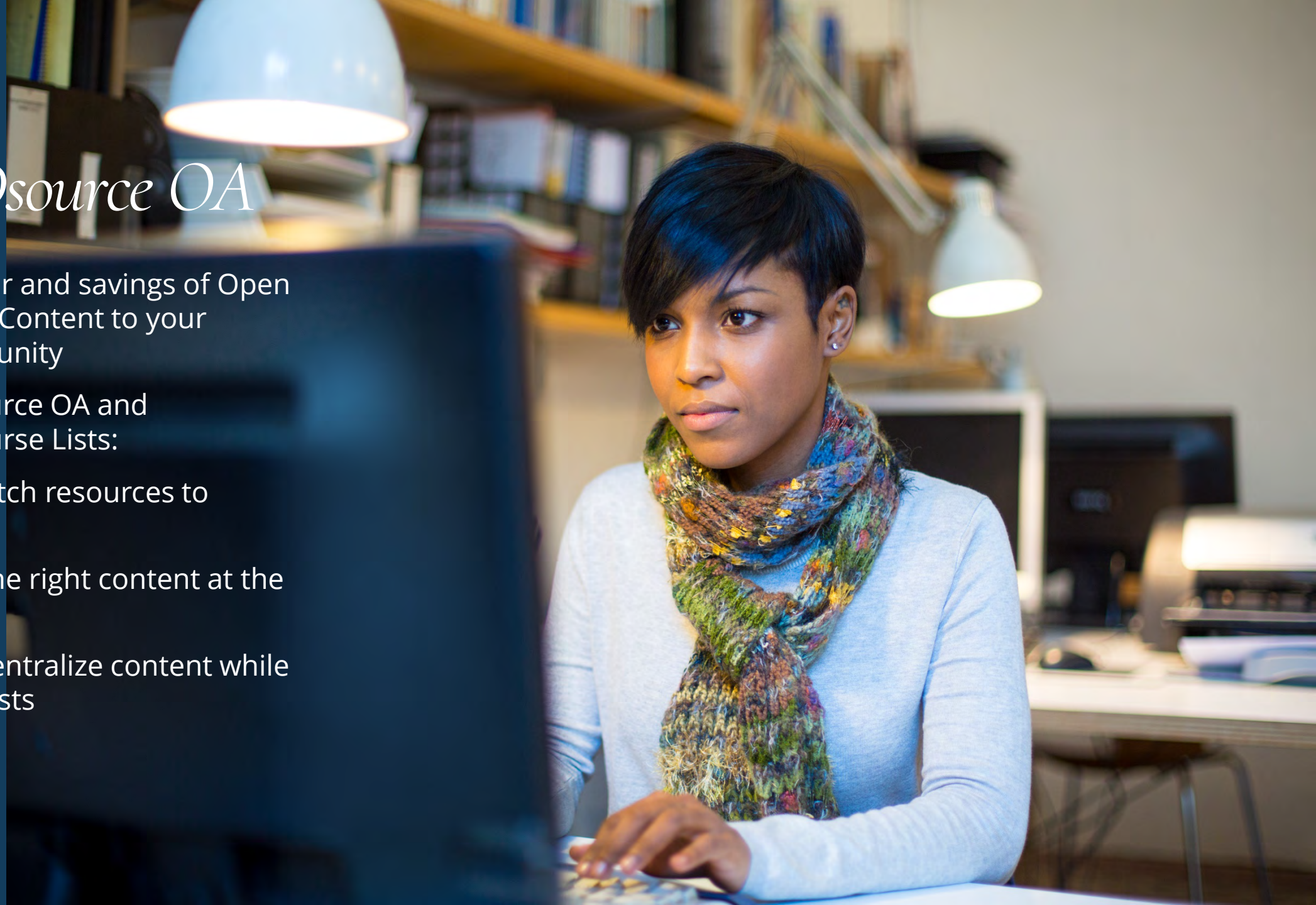
CloudSource OA

CLOUDsource OA

Bring the power and savings of Open Access Journal Content to your campus community

Use CLOUDsource OA and BLUEcloud Course Lists:

- Faculty: match resources to courses
- Students: the right content at the right price
- Libraries: centralize content while lowering costs



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Discovery: Articles

SirsiDynix-curated content from trusted sources

Enhanced metadata

Hosted content (no links)

My Lists

Citations

Browzine (if subscribed)

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BLUEcloud Course Lists Bookmarklet

Captures references:

- Library catalogs and discovery tools
- Publisher sites and institutional repositories
- Across the Web

BLUEcloud Course Lists

Students consume content in LTI-enable Course Management Systems

Library and Faculty focus on student success

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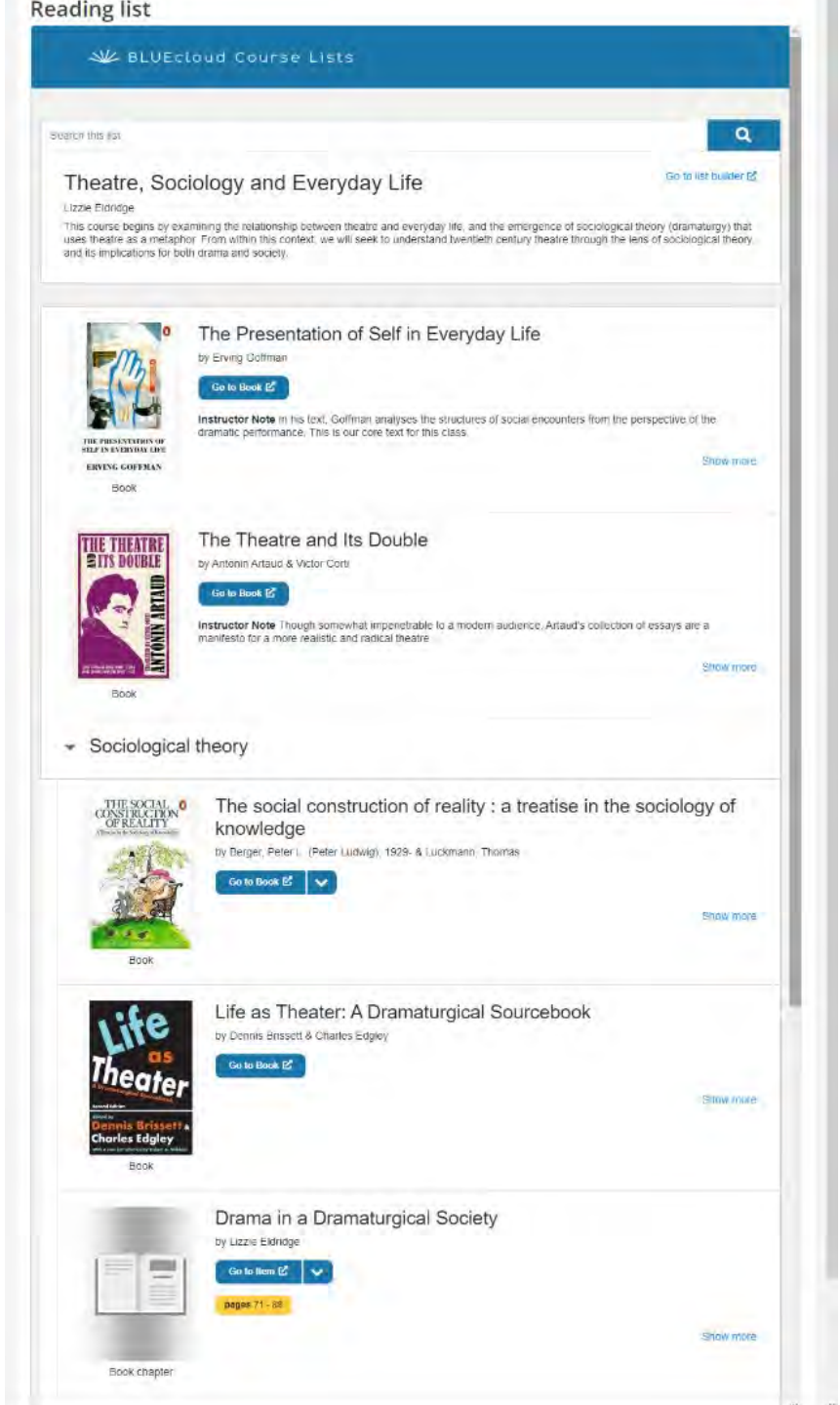

Discovery Tools

Enterprise Mobile

Mobile CSS that adapts to mobile browsers

Reflect your branding & all customizations

Offer users the ability to use mobile theme, full website, or mobile app

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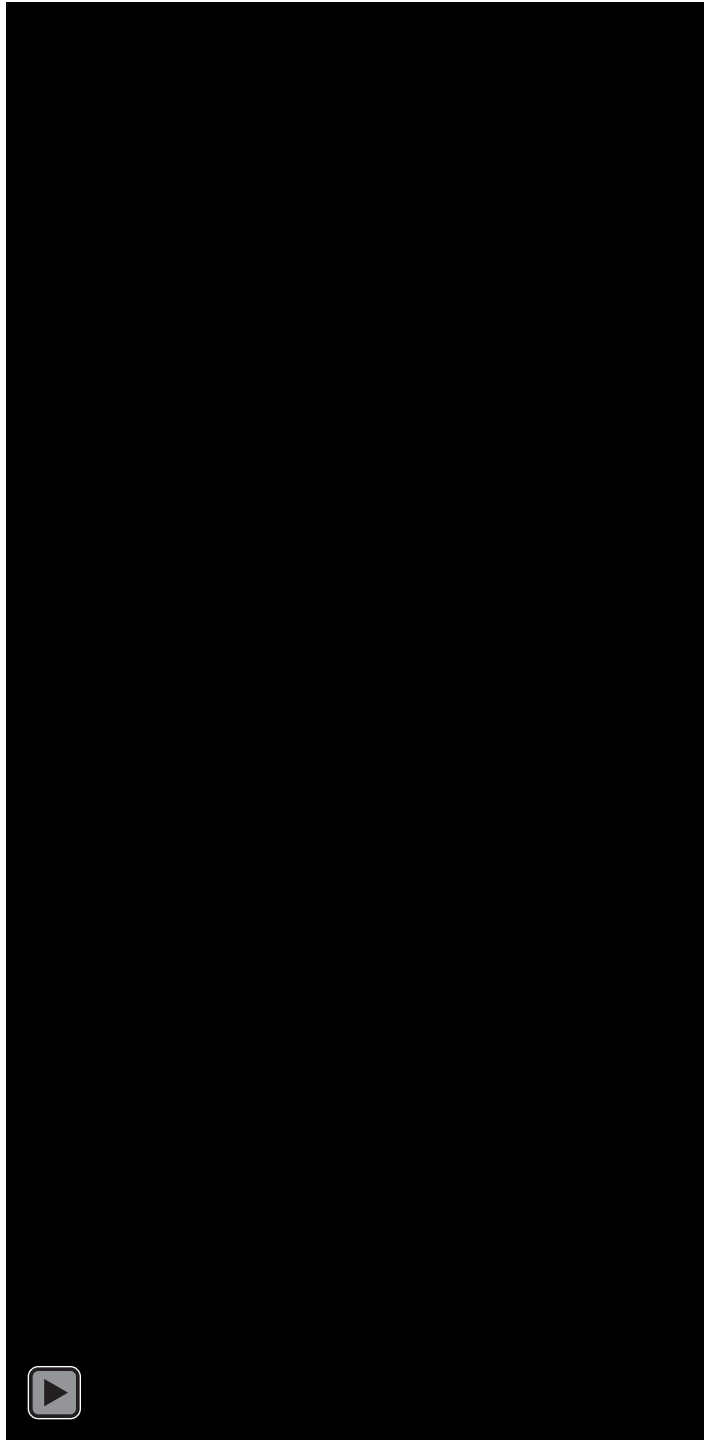
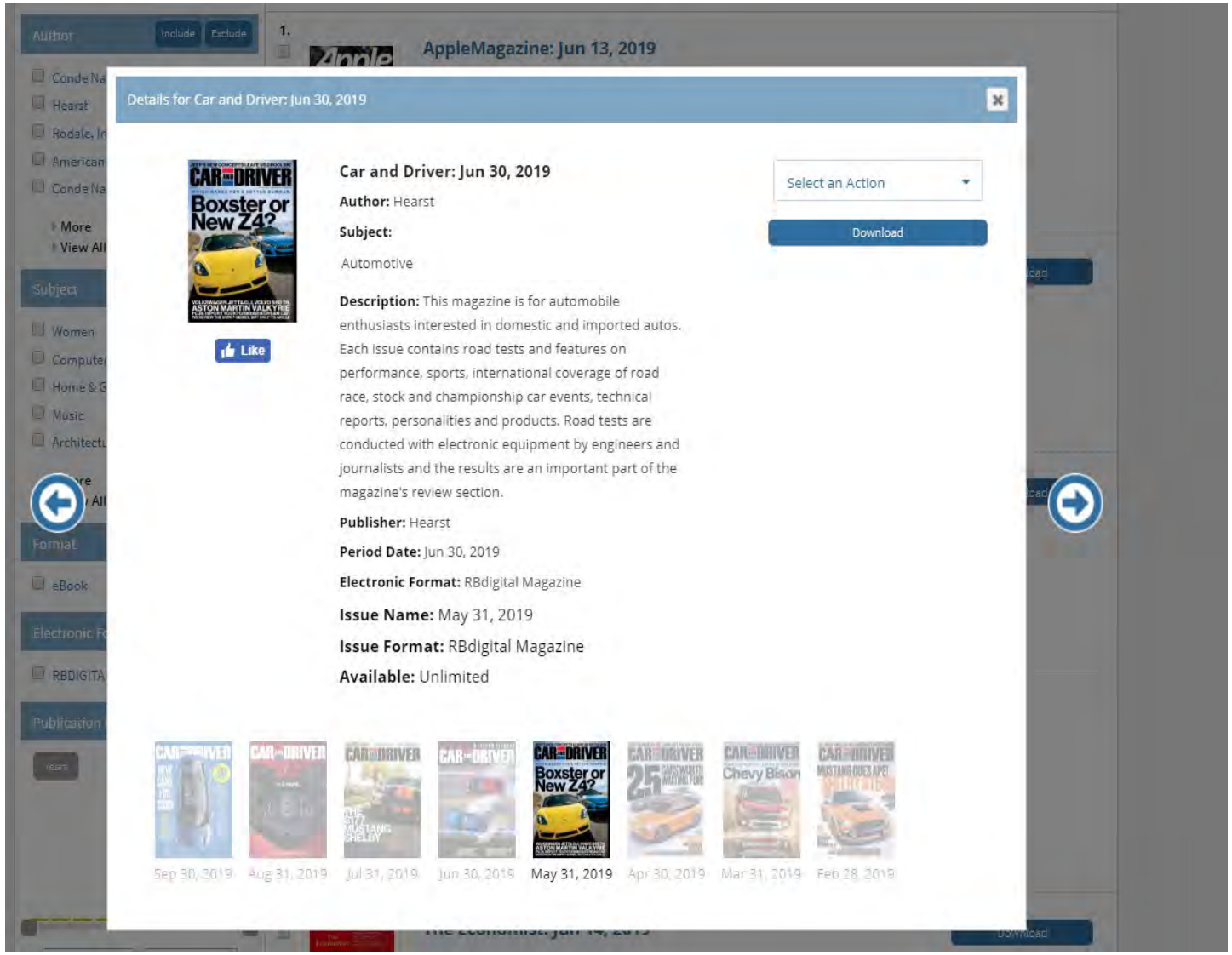


Electronic Resource Central

New interactions for RB Digital and Overdrive Magazines



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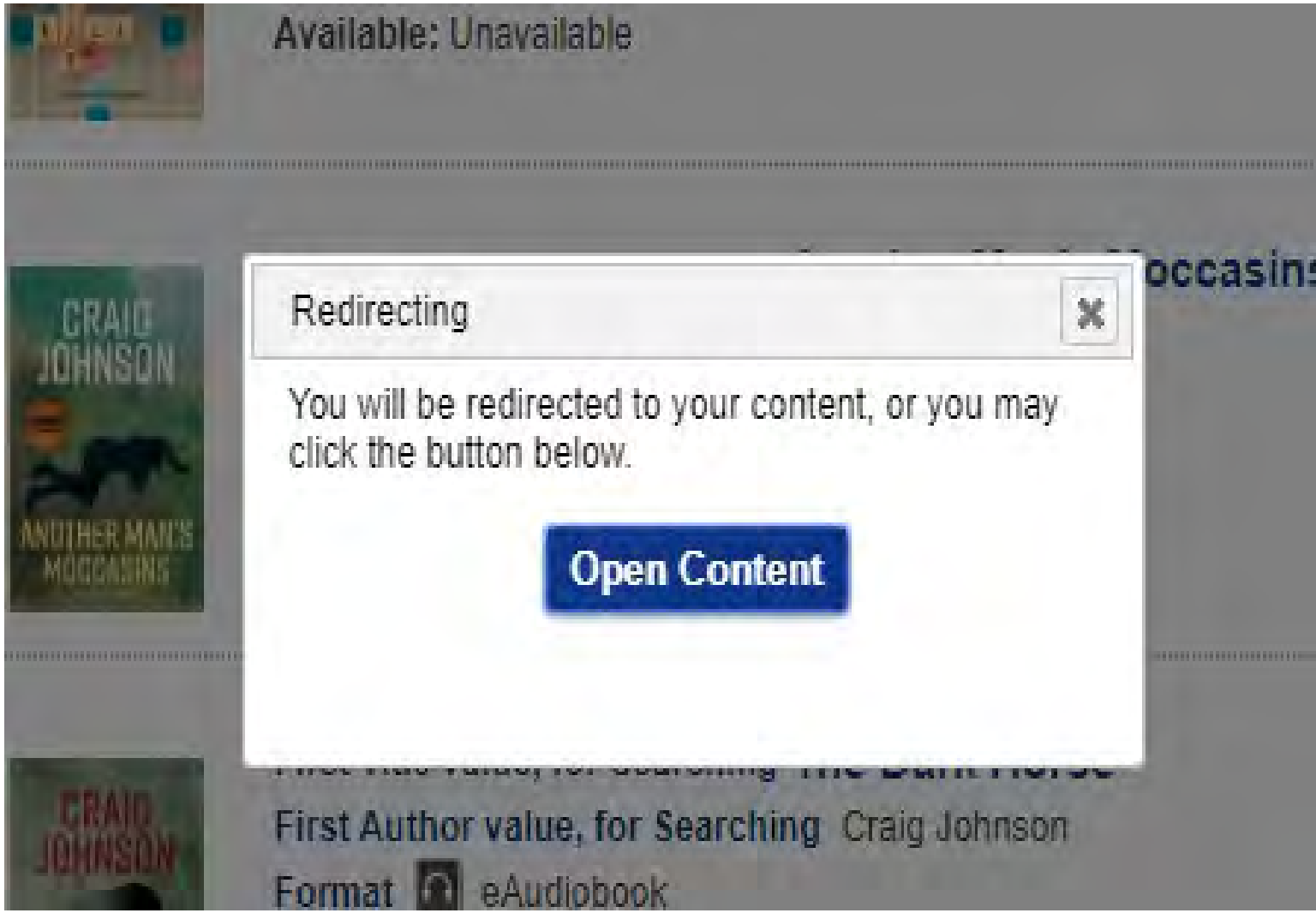
Electronic Resource Central

New links that take users directly to content for many of our supported vendors



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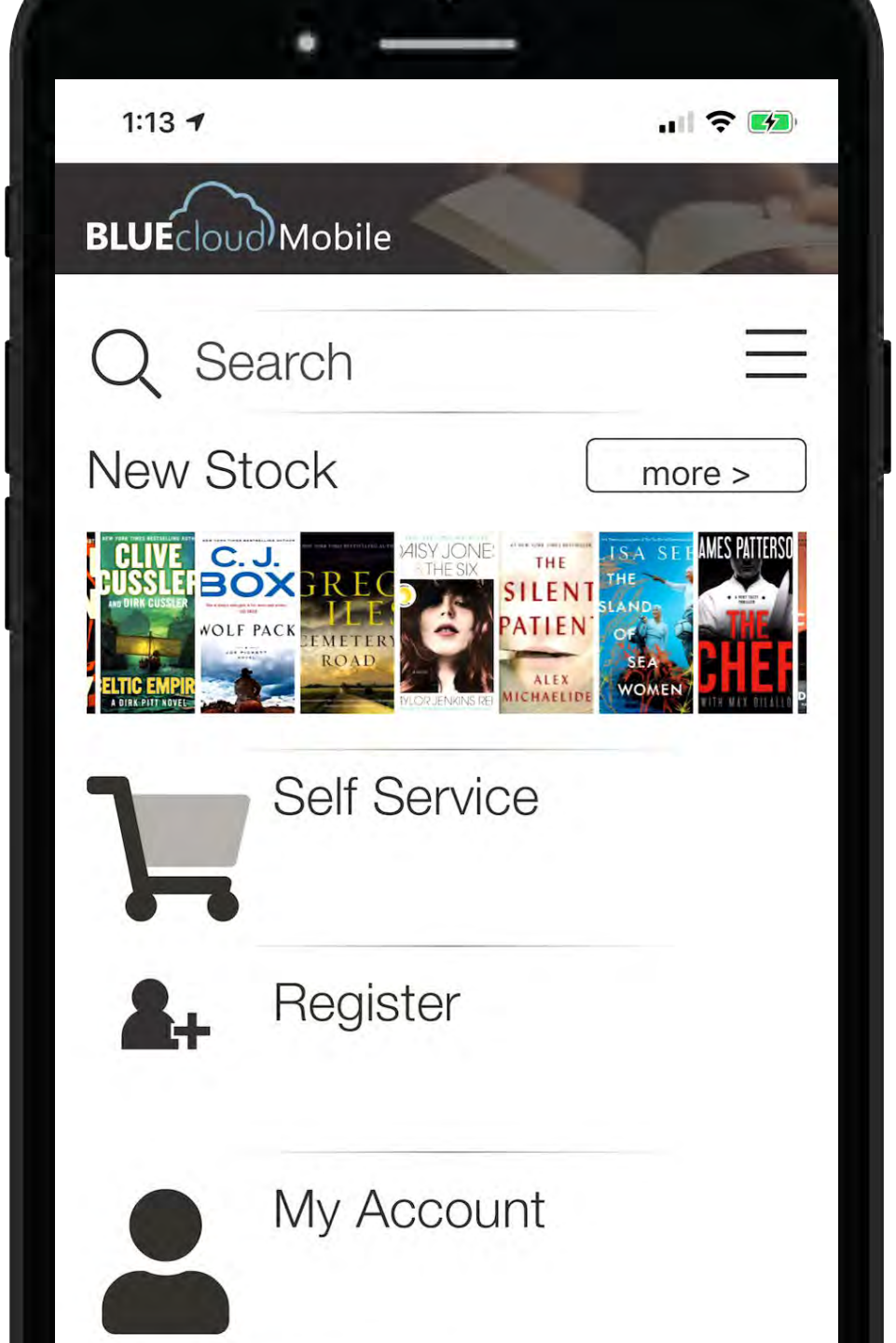
BC Mobile – 2020 Enhancements

- Self checkout - RFID and non-RFID
- Books by Mail (Symphony) support
- RBdigital Magazine (formerly Zinio) magazine support
- Curbside Pickup
- General My Account improvements - (Separate digital & physical items, visual indicator of available holds and overdue items, etc.)
- Additional payment options - Apple/Google and Paypal
- Beacons



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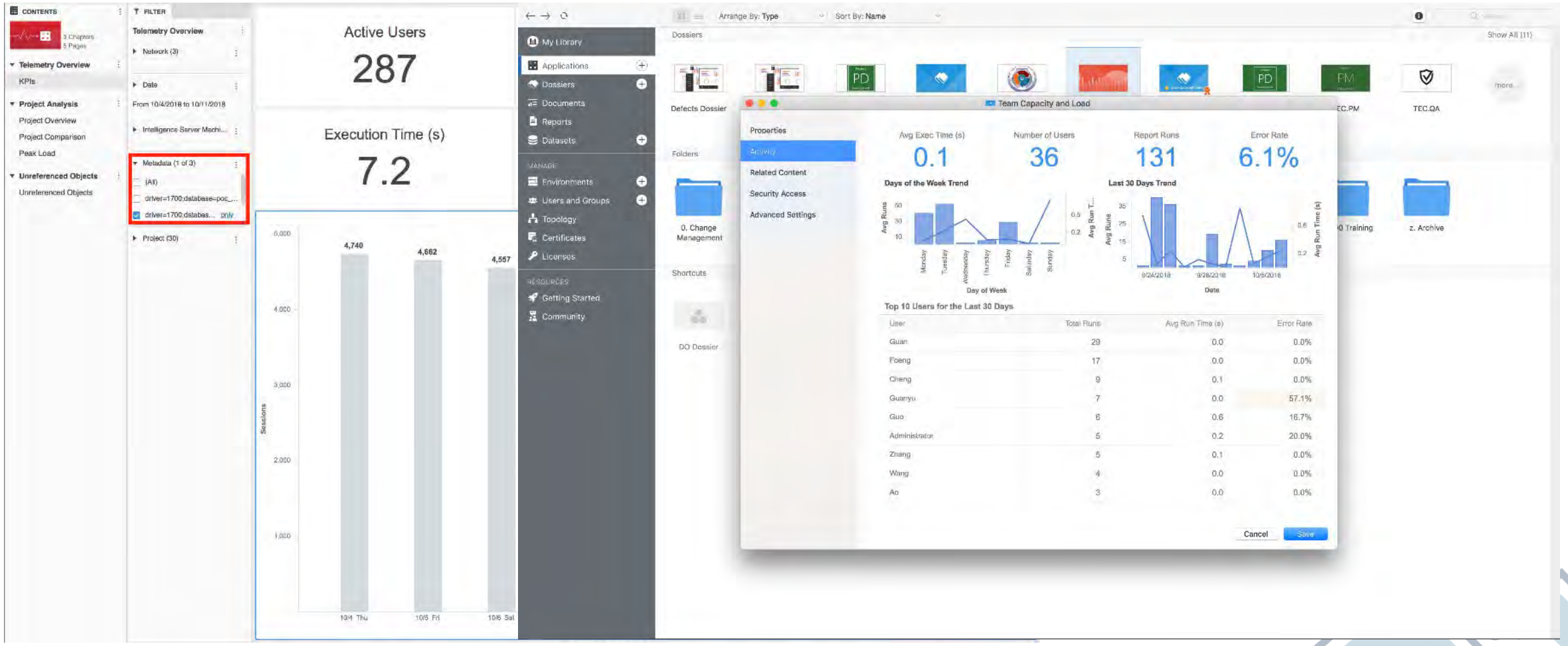
Platform Analytics



Mapping Visualizations

Building products to meet your needs…today

Customer Interaction

Flexibility and Extensibiity

Proactive Community Engagement

Discoverability and value of eResources

Mobile

Agility to meeting changing needs …now

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Questions?

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